

**CUSTOMER MANAGEMENT SYSTEM FOR  
AUTOMOBILE SALES INDUSTRY**

ABSTRACT OF THE DISCLOSURE

A computer-implemented method of collecting  
5 client contact data is provided. The method includes  
the steps of opening a client ticket session to  
create a client ticket, supplying the client ticket  
with information, and closing the client ticket  
session after a predetermined time. Once the client  
10 ticket session is closed further alteration of the  
client ticket is precluded.